

**National Conference of the Judicial Members of the State Consumer Disputes
Redressal Commission (Special Event)
03rd - 04th January, 2015**

Prepared and Designed by Mr. Rajesh Suman, Assistant Professor, National Judicial Academy

[Yoga: Daily 7:00 AM to 8:00 AM in the Auditorium]

	<u>SESSION 1</u> <u>10:00 AM – 11:30 AM</u>	<u>SESSION 2</u> <u>11:45 AM – 01:00 PM</u>	<u>SESSION 3</u> <u>2:00 PM – 3:15 PM</u>	<u>SESSION 4</u> <u>3:30 PM - 05:00 PM</u>
Saturday 03 rd January, 2015	<u>10:00 AM – 10:05 AM</u> Introduction Dr. Geeta Oberoi Professor, NJA	<u>11:45 AM – 12:30 PM</u> Consumer Dispute Redressal Mechanism in India :	<u>2:00 PM – 2:30 PM</u> Break out Groups Discussion:	Scope and Ambit of Defects and Deficiencies in Consumer Disputes
	<u>10:05 AM – 10:15 AM</u> Thematic Context Mr. Rajesh Suman	Emergence and Overview <u>Speaker</u> Dr. Ashok Patil	Role of SCDRC in Enhancing Consumers' Access to Justice	<u>Speakers</u>
	<u>10:15 AM – 11:00 AM</u> Recent Trends in Consumer Rights and Unfair Trade Practices	<u>12: 30 PM- 01: 00 PM</u> Open Discussion <u>Panelists</u> Justice V.B. Gupta Justice J.D. Kapoor	<u>2:30 PM – 3:15 PM</u> Break out Groups Presentation <u>Panelists</u> Justice V.B. Gupta Justice J.D. Kapoor	<u>3:30 PM - 4:00 PM</u> Justice V.B. Gupta
	<u>11:00 AM - 11:30 AM</u> Open Discussion <u>Panelists</u> Justice V.B. Gupta Justice J.D. Kapoor			<u>4:00 PM - 4:30 PM</u> Justice J.D. Kapoor
	T E A B R E A K		L U N C H B R E A K	T E A B R E A K

<p>Sunday 04th January, 2015</p>	<p><u>SESSION 5</u> <u>10:00 AM – 11:30 AM</u></p> <p>Insurance Sector and Consumer Disputes</p> <p><u>Speakers</u></p> <p><u>10:00 AM - 10:30 AM</u> Justice J.D. Kapoor</p> <p><u>10:30 AM - 11:15 AM</u> Mr. R.K. Nair</p> <p><u>11:15 AM - 11:30 AM</u> Open Discussion</p> <p><u>Panelist</u> Justice V.B. Gupta</p>	<p><u>SESSION 6</u> <u>11:45 AM - 01:00 PM</u></p> <p>Medical Negligence and Consumer Disputes</p> <p><u>11:45 AM - 12:30 AM</u> <u>Speaker</u> Dr. S. M. Kantikar</p> <p>Open Discussion <u>12:30 AM - 1:00 PM</u></p> <p><u>Panelists</u> Justice V.B. Gupta Justice J.D. Kapoor</p>	<p><u>SESSION 7</u> <u>2:00 PM – 3:15 PM</u></p> <p>Determination of Compensation: Key Issues</p> <p><u>Speakers</u></p> <p><u>2:00 PM-2:30 PM</u> Justice V.B. Gupta</p> <p><u>2:30 PM - 3:00 PM</u> Justice J.D. Kapoor</p> <p><u>3:00 PM– 3:15 PM</u> Open Discussion</p> <p>&</p> <p>Conclusion</p>	
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