

National Judicial Academy

P-997: Workshop on Court Administration, Management of Resources and
ICT Tools Usage at the District Level
15th – 16th October, 2016

Name of Programme Coordinator: **Ms. Nitika Jain, Law Associate**

No of Participants : 41

No of Evaluation Forms : 40

I. Overall				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. The objective of the Program was clear to me	89.74	10.26	-	-
b. The subject matter of the program is useful and relevant to my work	82.50	17.50	-	-
c. Overall, I got benefited from attending this program	87.50	12.50	-	10. As e-court is not fully functional in our State.
d. I will use the new learning, skills, ideas and knowledge in my work	80.00	20.00	-	9. As in my place of posting there is lack of connectivity and land cabling.
e. Adequate time and opportunity was provided to participants to share experiences	58.97	41.03	-	-
II. Knowledge				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. Useful to my work	79.49	20.51	-	-
b. Comprehensive (relevant case laws, national laws, leading text / articles / comments by jurists)	43.24	51.35	5.41	-
c. Up to date	55.56	44.44	-	-
d. Related to Constitutional Vision of Justice	52.63	47.37	-	-
e. Related to international Legal Norms	37.14	51.43	8.57	-
III Structure of the Programme				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. The structure and sequence of the program was logical	72.50	27.50	-	-
b. The program was an adequate combination of the following methodologies viz.				
i. Interactive sessions were fruitful	62.50	37.50	-	-
ii. Audio Visual Aids were beneficial	42.00	55.00	-	-

IV Individual Sessions				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. Discussions in individual sessions were effectively organized	60.53	36.84	2.63	-
b. The session theme was adequately addressed by the Resource Persons	58.97	38.46	2.56	-
V Programme Materials				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. The Program material is useful and relevant	82.50	17.50	-	-
b. The content was updated. It reflected recent case laws/current thinking/ research/ policy in the discussed area	60.53	39.47	-	-
c. The content was organized and easy to follow	66.67	33.33	-	9. Observations in the field may be added. Practical content be added. -

VIII. GENERAL SUGGESTIONS	
a. Three most important learning achievements of this Programme	<p>1. Use of technology for better administration; Management of Court resources and use of CIS.</p> <p>2. Motivation, Guidance and New Ideas</p> <p>3. Use of ICT; II. Management at ground level; iii. Motivated.</p> <p>4. Use of ICT in judicial system can enhance efficiency; improve access and encourage timeliness, transparency and accountability.</p> <p>5. Relationship building with stakeholders; ICT knowledge; Court Management system.</p> <p>6. 1. Knowledge about ICT; 2. Usage of ICT Tools at Dist. Level; 3. Improved efficiency in ICT Management.</p> <p>7. 1. Knowledge about ICT initiatives; 2. Learnt about time management; 3. Leant about Court Management System.</p> <p>8. 1. To manage working of Courts; 2. To use technology; 3. To use infrastructure.</p> <p>9. Contribution of judiciary to Society by fast justice delivery system, i.e. e-court; 2. Confidence of people on judiciary will be up; 3. To keep up with the demand of the day and to save everyone's time.</p> <p>10. 1. I learnt more about ICT Tools; 2. Could get experiences and share knowledge with colleagues of different states.</p> <p>11. Effective use of ICT Tools; Use of Laptops; Time Management.</p>

12. Institutional improvements; Transparency; Motivation
13. Management of cases; Management of Court; Administration of Court.
14. 1. Effective Court administration; 2. Use of ICT; 3. Court of case management system.
15. All programmes useful
16. Use of technology – speedy responsive quality in dispensing justice; Skills of efficiency and effective administration.
17. Efficient court administration; National Court Management System; Work regarding Court Managers.
18. Participant did not comment
19. 1. Technology integration; 2. Role of NCMS; 3. Use of ICT
20. Could learn a lot about time management. Court Managers and ICT Tools.
21. Preparing the JOs for future ICT programmes
22. Gave new insight into with the relevance of NCMS.
23. The speakers should be on the topic allotted. Some time there was diversion from the topic.
24. How is the utilization of resource?
25. Whole subject was most important as computerization of courts is contemporary need.
26. We should have a formal introduction of the participants; The participant should also be allowed to make presentation with regard to his state and the problem discussed.
27. ICT; NJDG, CM
28. (1) **Session-3** “*Management of court resources Infrastructure • Financial resource • Human resource*”. (2) **Session-5** “*Role of National Court Management System (NCMS) in court and case management*”. (3) **Session-6** “*National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts*”.
29. (1) Improvement in managerial skills. (2) Time and resource management (3) Use of computers and technology in advancement of Justice.
30. (1) Upgradation use of ICT. (2) Improvement in management skills. (3) Management of time and development of relationship.
31. Updated knowledge
32. (1) Technology integration (2) Its benefits (3) Effective administration.
33. Got innovative ideas for disposal of cases using technology.

	<p>34. Participant did not comment.</p> <p>35. The programme is inspiring in nature. It provided technological knowhow. It provided me to apply the managerial skill in admin.</p> <p>36. (1) Areas which can improve court working are to be shortlisted. (2) Action plan prepared by all participation to redress them. (3) Tools and Techniques to better them to be worked out.</p> <p>37. Computerization, C.I.S. system, time management, court management in better way.</p> <p>38. Court Management, Time Management. C.I.S.</p> <p>39. (1) It has changed my view point about the use of modern I.T. tools in Judiciary. (2) Computerization is essential for Judiciary.</p> <p>40. Participant did not comment.</p>
<p>b. Which part of the Programme did you find most useful and why</p>	<p>1. Use of NJDCR & CIS during Court</p> <p>2. Technologies integration- <i>Session 1 Technology integration to re-engineer court process and procedures for efficient court administration</i>----Gives new ideas to the improvement of justice delivery system.</p> <p>3. Overall whole programme was useful</p> <p>4. Relationship management with stakeholders for effective court administration.</p> <p>5. Relationship building with stakeholders.</p> <p>6. All</p> <p>7. ICT initiatives – To be useful in reducing delays.</p> <p>8. All</p> <p>9. Session 1: Technology integration to re-engineer court process and procedures for efficient court administration Session 3: Management of court resources • Infrastructure • Financial resource • Human resource; Session 5: Role of National Court Management System (NCMS) in court and case management Session 6: National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts</p> <p>10. Session 6: National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts... ..taken by Justice Sunil Ambwani as the proper use of ICT Tolls will help the court a lot.</p> <p>11. Time Management because it will be great helpful to me to perform Court duty and Administration work.</p> <p>12. Transparency. To improve usage of judiciary.</p> <p>13. Role of National Court Management System</p>

14. Due to resource persons giving important knowledge and share their experiences.
15. All sessions useful
16. **Session 5: Role of National Court Management System (NCMS) in court and case management---** for effective administration
17. Court administration, because well court administration can lead to better working and justice delivery; The programme is relevant to our work.
18. Participant did not comment
19. Role of NCMS & Use of ICT
20. All
21. ICT development
22. Participant did not comment
23. Because of Prof. Mohan Gopal and Justice RC Chavan and interaction with them.
24. **Session 1: Technology integration to re-engineer court process and procedures for efficient court administration; Session 2: Relationship management with stakeholders for effective court Administration; Session 3: Management of court resources • Infrastructure • Financial resource • Human resource; Session 5: Role of National Court Management System (NCMS) in court and case management Session 6: National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts**
25. Time Management and Case Management ; Court Management
26. The enlightenment on e- committee.
27. ICT; NJDG
28. **Sessions-5 “Role of National Court Management System (NCMS) in court and case management” and Session-6 “National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts”.**
29. Entire programme is useful.
30. **Session-1 “Technology integration to re-engineer court process and procedures for efficient court administration”, Session-2 “Relationship management with stakeholders for effective court Administration” Sessions-5 “Role of National Court Management System (NCMS) in court and case management”, Session-6 “National judicial data grid & role of district judges & Record Management vis-a-vis digitalization: Efficient use of available ICT Tools in district courts”.**

	<p>31. Participant did not comment.</p> <p>32. Session-1 “<i>Technology integration to re-engineer court process and procedures for efficient court administration</i>”, because the programme covered practical problem with its situation in court functioning.</p> <p>33. Case Management.</p> <p>34. Participant did not comment.</p> <p>35. The discourse made by Justice ambition was quite inspiring, informative and persuasive.</p> <p>36. Technology re-integration.</p> <p>37. C.I.S. system; ongoing changes for mission mode programme C.N.R. No.</p> <p>38. C.I.S., time Management, Mission Mode Programme.</p> <p>39. Entire.</p> <p>40. Participant did not comment.</p>
<p>c. Which part of the Programme did you find least useful and why</p>	<p>1. Role of Court Managers</p> <p>2. Time Management</p> <p>3. None</p> <p>4. Participant did not comment</p> <p>5. Role of Court Managers: because court managers do not do anything except making grievances against the staff and officers. They think themselves as agent of the High Court and have been appointed to control Judicial Officers and staff.</p> <p>5. Nil</p> <p>6. Nil</p> <p>7. Nil</p> <p>8. Participant did not comment</p> <p>9. Session 2: Relationship management with stakeholders for effective court Administration; Session 4: Role of National Court Management System (NCMS) in court and case management</p> <p>10. Court Managers- Session 4: Role of National Court Management System (NCMS) in court and case management—As in the state of Arunachal we do not have this till now.</p> <p>11. None</p> <p>12. No</p> <p>13. Role of importance of Court Managers – Not necessary.</p> <p>15. Participant did not comment</p> <p>16. All were useful</p> <p>17. Participant did not comment</p> <p>18. Participant did not comment</p> <p>19. Role of Court Managers</p> <p>20. Participant did not comment</p>

	<p>21. Time Management 22. Participant did not comment</p> <p>25. Participant did not comment 26. None 27. Participant did not comment 28. Participant did not comment. 29. Participant did not comment.</p> <p>30. Session-4 “<i>Role and importance of Court Managers</i>”. 31. Participant did not comment. 34. E-courts not yet implemented in our State (Nagaland). 35. Participant did not comment. 37. Participant did not comment. 38. Participant did not comment. 39. Participant did not comment. 40. Participant did not comment.</p>
<p>d. Kindly make any suggestions you may have on how NJA may serve you better and make its programmes more effective</p>	<p>1. This type of programmes enhance the working capacity of Judicial Officers. 2. No suggestions. 3. Study material may be communicated to participants in advance. It will be useful to enhance capacity of active interaction. 4. Participant did not comment</p> <p>5. When a participant is arriving beforehand at NJA campus, no care is being taken. Even the officers of District Judge cadre is asked to travel in auto to arrange his dinner or lunch which is not at all desirable.</p> <p>6. Programme should be of three days thereby reducing sitting hours. 7. The programme may be for two and half days</p> <p>8. Every judicial officers must be given opportunity every year for the course so that one can enhance his performance.</p> <p>9. Please add practical programmes for effective implementation of e-court systems when we go back.</p> <p>10. By timely calling us for training on important issues where we need to upgrade ourselves.</p> <p>11. None 12. Participant did not comment. 13. Participant did not comment.</p> <p>14. This type of programme should be organized time to time. 15. Participant did not comment 16. Period is very short. At least a week’s programme is required. 17. NJA should call experts on the subject for guidance of judicial officers for their day to day working. 18. Participant did not comment</p>

	<p>19. Participant did not comment</p> <p>20. Done to the level best possible</p> <p>21. Very practical which can be part of actual work in the grass root level.</p> <p>22. Participant did not comment</p> <p>23. It is very good</p> <p>24. Need no suggestion</p> <p>25. No suggestion needed for this programme</p> <p>26. The participant should be assigned some denomination and interaction.</p> <p>27. Ask the participants to present a note on the topic each; Notice at least one week in advance.</p> <p>28. Participant did not comment.</p> <p>29. Giving at least 2 minutes time to each participant to speak and express, so that the other participants can get knowledge as to what is going on and the best methods being adopted in other states in the country.</p> <p>30. To create more platform for exchange & thought or participants.</p> <p>31. Participant did not comment.</p> <p>32. My earnest request would be to commence 1st Session on the bright side of Judiciary. Just give 15 mins to 1st to elaborate on the bright side of Judiciary.</p> <p>33. Participant did not comment.</p> <p>34. Participant did not comment.</p> <p>35. Supply of useful materials is essential for making the programme more successful.</p> <p>36. There should be practical understanding and study of concepts before addressing those by the working Resource Person.</p> <p>37. Court Management –</p> <p>(1) Regular cadre be created for them. (2) Good pay scale like Bihar be given. (3) Duties be defined after taking suggestions from various High Courts then NJA should compile a Duty Chart.</p> <p>38. Travel Desk on Railway Station be re-established. Allocation of rooms be according to health condition of Participant.</p> <p>39. The Reading material should be sent to the participant well in advance.</p> <p>40. Participant did not comment.</p>
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