

National Judicial Academy

P 961 Colloquium for Legal Aid Functionaries in Judicial System

14th -16th Dec, 2015

| | |
|------------------------------|------------------------------------|
| Prog Coordinator | Mr. Milind Gawai , Research Fellow |
| No. of Participants | 27 |
| No. of forms received | 27 |

General Suggestion

| | | |
|---|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 | <p>Give your views on the structure of the programme and sessions included:</p> | <ol style="list-style-type: none">1. The Colloquium could have concluded in two days. Library reading and computer skills can be done by participants on their own.2. The programme and the sessions were very good. But one of the resource persons was not able to control the session, due to which the session was derailed.3. Excellent. This programme gave more pullback to go ahead with the legal programme more.4. Good. But the session of former MS NALSA such as Sarat Chandra who had experience of the field and other MS NLSA may be taken as resource person to throw light on the faulty and intricate policies of NALSA.5. Well knit-covering main issues concerning SLSAS.6. It should be more comprehensive.7. We could have made it more job specific. Some general things could have been done away with.8. Programme was thought provoking. Interactive sessions have provided more inputs regarding functioning of state legal services authorities and activities.9. Victim compensation law should have been dealt more comprehensively.10. Structure of the programme and sessions included were satisfactory. In my opinion the NJA has had no background knowledge on various types of legal services and activities and more thought could have been gone into in providing and discussing certain aspects in a better and methodical manner.11. Apart from budget management there must have been a session for expenditure process (purchase modes including auction)12. Very good. No need of change.13. Respondent did not comment14. The programme was beautifully structured.15. Lok adalat is the most discussed topic for legal aid. Discussions earlier were limited to pending cases only but now it is also on pre- litigation services of DLSA. These two important topics need to be dealt with in different sessions; what other aspects can be covered by the Lok Adalat and also there should be clarity in issues covered by pre-litigation and legal services. All the states have different methods of functioning and uniformity is lacking. There is no clear guideline.16. The programme was useful and informative. The topics included were relevant and related to our daily activities. The resource persons took pains to put forth their views with clarity. The sessions were very interactive and interesting. |
|---|----------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

| | | |
|---|-----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | | <p>17. More helpful and are highly informative.</p> <p>18. Well-structured covering all necessary topics of importance for the effective functioning of SLSAs.</p> <p>19. Respondent did not comment</p> <p>20. The sessions were good but the programme structured needs some improvement on the point of selection of topics having importance and relevance to State/District legal services institutions.</p> <p>21. Very good</p> <p>22. Excellent</p> <p>23. Good</p> <p>24. Structure of the programme is good. But requires some research regarding the resource persons, e.g. in Session 6 The Role of NGOs, Prof Jane E. Schukokse was not befitting who came without any preparation and highlighted only about her NGO.</p> <p>25. 1. Kindly organize such programmes at least once in a year; 2. Give some more sessions to Budget and Financial Management.</p> <p>26. Interactive session</p> <p>27. Some practical solutions of the problems are being faced be suggested.</p> |
| 5 | <p>What are your gains/learning from this programme?</p> | <p>1. It was very good on this count. Organizational skills, budget management, service to beneficiaries and all topics were helpful to us.</p> <p>2. I have gained a lot from the programme which can be implemented in day to day work. Some of the topics were also very informative.</p> <p>3. Discussion and Interactive session removed my confusion on very matters.</p> <p>4. Interaction with the Hon Justice Tripathi, Justice Chavan and former MS NALSA Sri Sarath Chandra is quite useful- we could enrich a lot on the latest topics.</p> <p>5. Experience sharing and discussing threadbare many issues. Learning from the experience of others.</p> <p>6. Got opportunity to interact with other member secretaries and gained from their experiences shared by them.</p> <p>7. Many new things have been learnt.</p> <p>8. Had an opportunity to know the new ideas of reaching the common man and provide legal service.</p> <p>9. Sensitized about legal services.</p> <p>10. There are many take aways, learning from the experience of our brother and sister colleagues from other states. Hon'ble Justice RC Chavan and Justice Ravi R. Tripathi were exceptionally well in giving their views on the subjects and rendered their invaluable suggestions.</p> <p>11. During discussion, I have got several ideas for doing legal services.</p> <p>12. Gained/learnt many points relevant to my job.</p> <p>13. Have learnt at least something from all the topic.</p> <p>14. The programme enhanced the skills to do the things in an organized and improvised manner.</p> <p>15. So many things we learned like organizational skills. How should we work/behave</p> |

| | |
|---------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <p>with the lay man and staff too. How can we use law students in our activities etc.</p> <p>16. We had access to different viewpoints on common issues like Lok Adalats etc.</p> <p>17. More information on Budget Management and Organizational issues.</p> <p>18. Was enlightened by the discourses, by the presentations of the resource persons and the response of the members participating form various states.</p> <p>19. Respondent did not comment</p> <p>20. Such programmes are needed to be organized at some intervals. Gained much on issues related to legal activities.</p> <p>21. Got to learn so many new things</p> <p>22. I learnt a lot</p> <p>23. Very enriching experience. Justice Tripathi and Justice Chavan, along with other resource persons visions presented in the sessions gave me new ideas and zeal to carry on the work of Legal Services further in more effective ways/means.</p> <p>24. This programme helped me a lot to gather knowledge about the works carried out by the different SLSAs. I feel I am highly benefitted.</p> <p>25. Judgement of Haryana and Punjab High Court on Registration of unmanaged labour; organizational skills.</p> <p>26. Informative session</p> <p>27. Got the opportunity to interact with the authorities of other states and learn what new schemes to be added.</p> |
| <p>6</p> <p>Kindly make and Suggestion you may have on how NJA may Serve You better and make the Programme more effective:</p> | <p>1. NIL</p> <p>2. No</p> <p>3. More discussion.</p> <p>4. Better t have such an interactive session at least once a year to the member secretary of SLSA so that we could bring uniformity in all functioning and policy of the NALSA in all the states.</p> <p>5. More experts from learning fields may be joined as resource persons to expand the scope of teaching subjects other than hard core legal areas to equip in a better way to discharge the judicial functions.</p> <p>6. Coordinator of the course should conduct the entire session.</p> <p>7. Should be for 4 or more days. Could have included some programmes suiting judicial work also. People have spent lot of public money thorough air fares etc. More topics could have been included.</p> <p>8. NJA has to make arrangements to give necessary information about the Bhopal city to spend little time in the city whenever we are free.</p> <p>9. Following programmes may be included: 1. Victim compensation law; 2. Barriers to Access to Justice. 3. Improving the quality of legal services. 4. Ways and means of motivating legal aid clinics/legal care and support centers. 5. The scope of legal services.</p> <p>10. NJA must be commended for organizing this programme. 2. This absence of officials from NALSA was terribly felt – that took the steam off the event. 3. Next time have discussion on the seven new scheme launched by NALSA.</p> <p>11. Sessions should be prepared with reference to issue such as issue of prisoners,</p> |

| | |
|---|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | <p>Disaster, issues of mentally ill persons etc and hw we can ensure access to justice for them.</p> <p>12. No suggestion</p> <p>13. Respondent did not comment</p> <p>14. No suggestion. The entire programme and hospitality is excellent.</p> <p>15. Respondent did not comment</p> <p>16. If as session could be devoted especially on experience sharing/actual case studies, it would be more useful.</p> <p>17. Periodical training through experts on the respective fields.</p> <p>18. The session on budget management was especially useful, this being a topic which is not usually a Judicial officer's field of expertise.</p> <p>19. NJA is doing well. Indeed it's providing excellent environment to re-energize, rejuvenate to discharge out activities/obligations in a more viable, humane and authentic manner. More resource persons of different fields – mediation, Cr. PC 357 A</p> <p>20. Respondent did not comment</p> <p>21. The query sent by the participants may be placed in tabular form and circulated fro discussion.</p> <p>22. Members of NALSA may be included.</p> <p>23. Very satisfied, however former m/secy and Directors NALSA may be included as resource persons, so that practical experiences sharing can be there.</p> <p>24. It is satisfactory</p> <p>25. Take some research projects to make legal aid more effective by making SUP's on procedural aspects.</p> <p>26. No need of any suggestion. It was a very good, interesting session.</p> <p>27. This programme was very informative, lively participated and faculty/Resource persons were also very learned ones and experts of subjects.</p> |
| 7 | <p>Any other Suggestion / Remarks</p> <p>1. Spouse should be allowed to stay in NJ. Some unwanted incidents should not be sole criteria for such decisions.</p> <p>2. No</p> <p>3. For Member Sectaries of SLAS this type of programme to be held again.</p> <p>4. To conduct many more such programmes in ach SLSA in coordination with NALSA in all the NALSA sections and to know more about the specific scheme of each state os that we can improve our performance bringing the constitutional mandate "Access to Justice" a reality.</p> <p>5. Trainee with spouse may be allowed to visit this wonderful institution which may motivate the families of the trainees to work more dedicatedly.</p> <p>6. Respondent did not comment.</p> <p>7. Spouse should be allowed to visit this wonderful institution. It gives a lot of motivation to anyone visiting such a great institute. This is the Alma Matar of all judicial officers and we should be allowed to share it with our spouses. I am open to any verification or scrutiny, if suggestion is allowed.</p> <p>8. Programmes may be commenced lectures on organizational skills required for the job,</p> |

- to enlighten the trainees about their capacity and make use of training.
9. Respondent did not respond.
 10. 1. Organise this kind of a meet once every six month; 2. Next time a session be planned as Financial Management and such as Tenders process, procurement of goods and services and engagement of contractual workers.
 11. It was perhaps first programme in NJA about Legal Services Authority and there must be more such deliberations and programmes.
 12. Follow up programme of the same participants may be thought of.
 13. An electric tea pot is necessary in each room.
 14. no
 15. Respondent did not comment
 16. None
 17. Respondent did not comment
 18. An excellent programme which has given me lots of ideas that will help me carry out my duties more effectively.
 19. Cleanliness of Room and Room Service be more effective and efficient; The deliberations of Hon'ble Judges on Perception/Attitude were excellent; Similarly the last on "Organizational behavior" by Madam was excellent.
 20. Respondent did not comment
 21. Good on doing. Good enough
 22. Lady officers may be allowed to be accompanied with one Attendant. Member secretaries must be accommodated much more nearer to the Reception/lounge.
 23. Allocation of A208 is very inconvenient. M/Secy coming from far flung area should be accommodated at the top floor or the nearest possible.
 25. Anticipate to attend such types of programme again in near future.
 26. Include some cultural programme in the evening like music, poetry etc.
 27. Respondent did not comment

| SNo | Particulars | Respondent | Marks out of 5 | Remarks |
|-----|------------------|------------|----------------|-----------------------------------------------------------------------------------------------------|
| 1 | Reading Material | 6 | 3/5 | Requires improvement |
| | | 9 | 2/5 | Ratio of judgments not properly taken at and mentioned in the reading material. |
| | | 18 | 5/5 | Well written and compiled nicely. |
| | | 19 | 4/5 | More case laws. More articles vis-à-vis provision of law particularly victim's right to compensate. |
| 2 | Travel | 18 | 5/5 | Arrangements leave nothing to be |
| | | 19 | 2/5 | Proper care facility |
| 3 | Protocol | 18 | 5/5 | Arrangement leaves nothing to be desired |
| 4 | Reception | 18 | 5/5 | Arrangement leaves nothing to be desired |
| 5 | Cleanliness | 18 | 5/5 | Arrangement leaves nothing to be desired |
| | | 18 | 5/5 | Arrangement leaves nothing to be desired |
| | | 18 | 5/5 | Arrangement leaves nothing to be desired |
| 6 | Food | 18 | 5/5 | Arrangement leaves nothing to be desired |
| 7 | Hygiene | 18 | 5/5 | Arrangement leaves nothing to be desired |
| 8 | Staff Behaviour | 18 | 5/5 | Very cooperative and helpful |
| 9 | Hospitality | 18 | 5/5 | Most helpful |

| 1 | | P-961 Programme & Hospitality Feedback | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|-----|-----------------------|---------------------------------------------------------------------------------------|---|---|---|---|---|---|---|---|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|------------------------|--|
| | | 1 (Very Poor), 2 (Poor), 3 (Fair enough), 4 (good), 5 (Excellent), for the following: | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 2 | No. of Participant | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 3 | No. of forms received | 27 | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | Respondent No. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | Total mark. out of 135 | |
| No. | Subject | Marks | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 1 | Reading Material | 4 | 5 | 5 | 4 | 4 | 3 | 4 | 4 | 2 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 3 | 4 | 4 | 4 | 106/135 | |
| 2 | Travel | 4 | 5 | 5 | 4 | 5 | 5 | 4 | 4 | 5 | 4 | 4 | 4 | 3 | 4 | 3 | 4 | 5 | 5 | 2 | 4 | 4 | 5 | 4 | 5 | 4 | 4 | 4 | 113/135 | |
| 3 | Protocol | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 4 | 5 | 4 | 4 | 4 | 116/135 | |
| 4 | Reception | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 5 | 4 | 3 | 4 | 5 | 4 | 5 | 5 | 3 | 4 | 4 | 4 | 5 | 5 | 4 | 4 | 4 | 117/135 | |
| 5 | Cleanliness | 5 | 5 | 5 | 4 | 3 | 5 | 4 | 5 | 5 | 4 | 3 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 2 | 5 | 4 | 4 | 5 | 5 | 4 | 4 | 5 | 118/135 | |
| 6 | Food | 4 | 5 | 3 | 4 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 3 | 4 | 5 | 4 | 5 | 5 | 0 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 113/135 | |
| 7 | Hygiene | 4 | 5 | 3 | 4 | 4 | 4 | 5 | 4 | 5 | 4 | 3 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 0 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 113/135 | |
| 8 | Staff Behavior | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | 0 | 5 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 118/135 | |
| 9 | Hospitality | 4 | 5 | 4 | 4 | 5 | 5 | 5 | 4 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 4 | 5 | 5 | 0 | 4 | 4 | 5 | 5 | 5 | 4 | 4 | 4 | 116/135 | |

Prepared by the Documentation/Communication & PR Unit of the National Judicial Academy